



January 1, 2020

Dear Dremel Customer:

As a valued customer, we want to thank you for using Dremel Tools. In order to be certain that your Dremel product is repaired at minimal costs for parts and labor by Dremel factory-trained personnel, we request that you return your Dremel tool directly to the following authorized Dremel Service Center:

DREMEL SERVICE CENTER
4915 21st Street
Racine, WI 53406
262-554-1390 / 1-800-437-3635
Fax: 262-554-4389

When sending a corded tool, please carefully package the **tool only** (not the kit box or accessories).

When sending a cordless tool, please include the **tool, charger & battery**.

Be sure to include a copy of your dated proof-of-purchase (if available, or an approximate date-of-purchase), a written statement describing the problem with your name, address and daytime phone number.

We recommend that the package be returned **insured** against loss or in-transit damage for which we cannot be responsible.

We are listing the maximum charge for repair of products that are **out of warranty**. If the repair is of a minor nature, the charges will be based on parts and labor (time) which would result in a lower charge.

Shipping & Handling charge on TOOLS is \$5.00

NOTE: 5% Wisconsin State Sales Tax will be added to all transactions

Model #	MAX. CHG.	Total Chg.	Model #	MAX. CHG.	Total Chg.
		(S/H + Tax)			(S/H + Tax)
Model #1, 2 & 3 Moto-Tool *	\$25.00	\$31.25	3000 Variable Speed Rotary Tool	\$32.00	\$38.60
100 Series	\$25.00	\$31.25	4000 Variable Speed Rotary Tool	\$49.00	\$56.45
200 Series	\$29.00	\$35.45	4200 VS Rotary Tool (replaced w/4300)	\$62.00	\$70.10
225 Flexible Cable	\$19.50	\$25.48	4300 Variable Speed Rotary Tool	\$62.00	\$70.10
232 Flex-Shaft Tool *	\$33.00	\$39.65	6000 Contour Sander	**	--
235 Handpiece *	\$20.00	\$26.00	6800 Trio Tool *	\$68.00	\$76.40
237 Handpiece *	\$26.00	\$32.30	7300 4.8 Volt Cordless (repl w/7760)	\$31.00	\$37.55
245 Moto-Tool *	\$25.00	\$31.25	7700 Cordless 7.2 Volt (repl w/7760)	\$31.00	\$37.55
246 Chain Saw Sharpener *	\$25.00	\$31.25	8000 10.8v Li-Ion Cordless (replaced w/8220) *	\$56.00	\$63.80
250, 260, 270 & 280 Moto-Tool *	\$25.00	\$31.25	8050 Micro Rotary Tool	\$52.00	\$59.60
275 Moto-Tool Type 1*,2*,3*,4*,5* & 6*	\$25.00	\$31.25	8100 7.2 Li-Ion Cordless Tool* (repl w/8220)	\$58.00	\$65.90
285 Moto-Tool Type 1*,2*,3*,4*,5* & 6*	\$29.00	\$35.45	8200/8220 10.8 volt Li-ion Cordless	\$56.00	\$63.80
290 Engraver	\$12.00	\$17.60	8300 12v Max Li-ion Oscillating Tool	\$68.00	\$76.40
300 Moto-Tool *	\$32.00	\$38.60	9000 Advantage Tool (replaced w/RZ Brand) *	\$80.00	\$89.00
332 Flex-Shaft Tool *	\$38.00	\$44.90			
350, 370 & 380 Moto-Tool *	\$32.00	\$38.60			
395 Moto-Tool Type 1*,2*,3*,4*,5*, 6*	\$32.00	\$38.60			
398 Digital Tool *(replaced with 4000)*	\$49.00	\$56.45			
400 Rotary Tool (replaced with 4000) *	\$49.00	\$56.45	6300 VS Oscillating (replaced with MM35) *	\$68.00	\$76.40
750 Mini-Mite 4.8 Volt Cordless (with 7760)	\$31.00	\$37.55	MM20 VS Oscillating*	\$68.00	\$76.40
780 9.6v Cordless (replaced w/8220) *	\$64.00	\$72.20	MM30 Variable Speed Oscillating Tool	\$68.00	\$76.40
850 (replaced with 8220) *	\$64.00	\$72.20	MM40/MM45 Variable Speed Oscillating Tool	\$73.00	\$81.65
1100 Stylus (replaced with 8220) *	\$64.00	\$72.20			
2050 Stylo Tool	\$41.00	\$48.05	MS20 Variable Speed Coping Saw	\$52.00	\$59.60
9100 Fortiflex	\$178.00	\$191.90	SM20 Saw Max	\$64.00	\$72.20
			US40 Ultra Saw	\$78.00	\$86.90
Dremel PC10 Cordless Power Cleaner	\$41.00	\$48.05			
			Dremel 1120 Driver (replaced w/Dremel GO)	\$36.00	\$42.80
Dremel Cord Change	\$7.00	\$12.35	Dremel GO (cordless Screwdriver)	\$36.00	\$42.80

* These tools are no longer in production and in many cases can no longer be repaired. For the latest maximum repair charge, your tool will be replaced with a current reconditioned model.

** No direct replacement for 6000. Closest model would be the (current model) Oscillating Tool.

Maximum Repair Charges for Digital Products - Please contact Dremel Prior to shipping for best practices on safe arrival				
	Max	w/ship&Handling	Price	w/ship/handling
3D20 Printer	\$450.00	\$502.50	Box for 3D20 to ship in to us	\$21.00 \$27.05
3D20 Clog removal (parts will be extra)	\$120.00	\$156.00	Box for 3D40 to ship in to us	\$27.00 \$33.35
3D40 Printer	\$750.00	\$817.50	Box for 3D45 to ship in to us	\$35.00 \$41.75
3D40 Clog Removal (parts will be extra)	\$140.00	\$177.00	Box for LC40 to ship in to us	\$100.00 \$110.00
3D45 Printer	\$950.00	\$1,027.50	LC40 Mirror Alignment	\$250.00 \$462.50
3D45 Clog Removal (parts will be extra)	\$140.00	\$177.00	Please call for Model LC40 information	
(NOTE: PRINTER SHIPPING IS \$30.00)			(NOTE: LASER SHIPPING IS \$200.00)	

Please note: due to the low frequency of the repair and high cost of postage and handling, it is uneconomical to return for repair the following products which are out of warranty:

Model #
210, 212 and 220 Drill Press
228, 229, 230, 231, 330 and 335 Router Attach.
1304 and 1300 Lamp
1500 and 1550 Woodburning Tool
1511 Soldering Iron
1521 & 1522 Stained Glass Iron
2000 and 2200 Butane Torches
2211 Vise Head
2212 Vise Base

Model #
2213 Moto Tool Holder
2214 D-Vise
2215 Vise/Holder
2217 Holder and Base
2218 Hand D-Clamp
2221 Vise/Clamp Combo
8001 and 8101 Glue Gun
8090 Gooseneck Lamp

The following items are obsolete and no longer serviced - there is no replacement available:

Model #
217 Speed Control
219 Speed Control
221 Speed Control
236 Handpiece
571- 5 & 1571-5 Scroll Saw
580 Table Saw
730 Belt Sander
732 Flex-Shaft Tool
1120 10" Band Saw

Model #
1630 Belt Sander
1631 Belt Sander
1671 & 1672 16" Scroll Saw
1680 Variable Speed Scroll Saw
1695 Variable Speed Scroll Saw
1731 Disc Belt Sander
1800 Variable Speed Scroll Saw
990837 Flex Shaft Cable
2615294138 Flexible Shaft Cable (232/332)
2615990199 Saw Flexible Shaft (Old Saws)

Again, thank you for your interest in Dremel products and please be assured that Dremel is very interested in your satisfaction with both our products and service. If you have any questions or comments, please call us toll free at 1-800-437-3635.

Best Regards,

Pat Hensiak
Service Center Manager